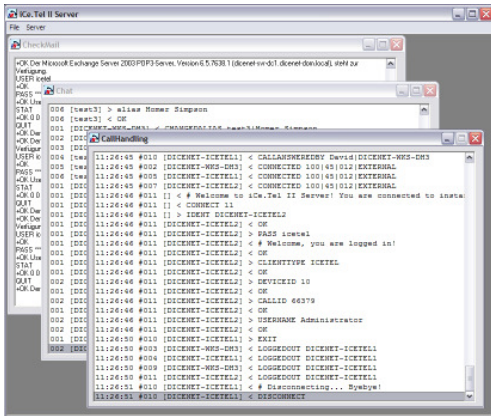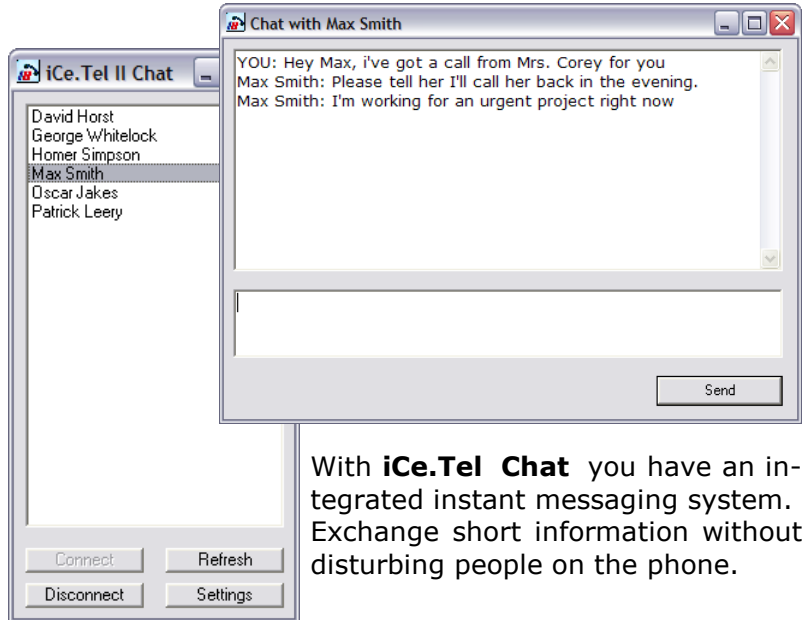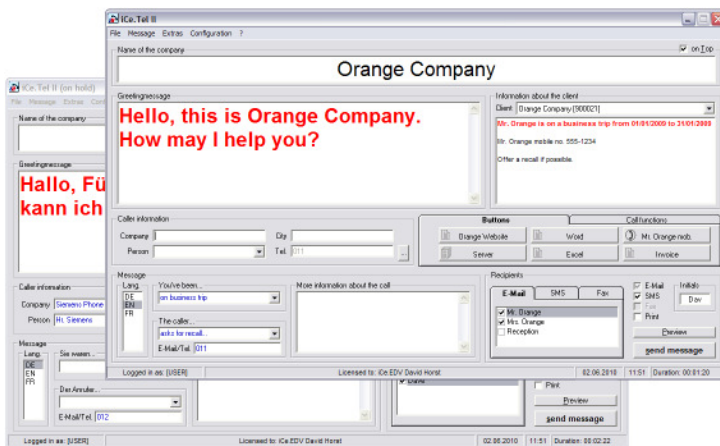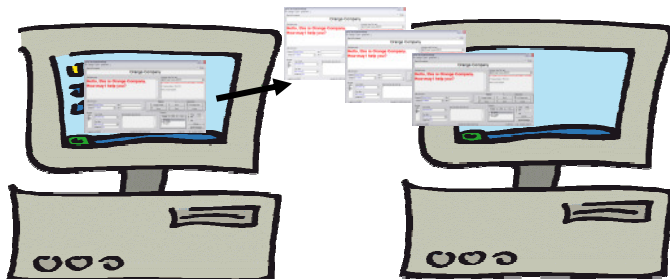# PREVIEW TO THE NEXT VERSION

In the next version of iCe.Tel, an own service called **iCe.Tel Server** will handle all communication between your workstations and your PBX, giving you a lot of more features.
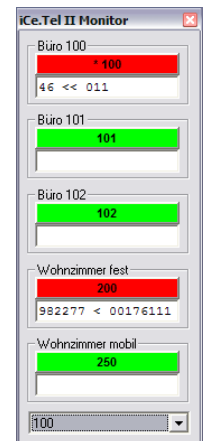
With **iCe.Tel Chat** you have an integrated instant messaging system. Exchange short information without disturbing people on the phone.

Handle more than one call at the same time. With **iCe.Tel** you will be able to receive another call while you are speaking on the phone. You can swap the calls and always see the **iCe.Tel** window related to the actual call in front.

The **iCe.Tel Monitor** gives you an overview what's happening on all lines. See who is on the phone and if a call comes in on a line where nobody is at the place, you can redirect it to your own phone just by a click on the mouse.

Forward the content of a window to another computer. Imagine a secretary answers a call and fills in the most important information. With the new version of **iCe.Tel** you will be able to transfer all collected information to another place, for example if you forward the call internally.